



# Warfarin Care Clinic Charter

Attach Lab no. here

office use only

 **QML Pathology.**

Specialists in Private Pathology since the 1920s

## Important Warfarin Information

- Be aware that being on Warfarin only reduces your risk of another event or clot - it never eliminates this risk even when the INR is within your range.
- Be aware that Warfarin is a dangerous drug if taken incorrectly and you can be at risk of haemorrhage if you have a weak bleeding point in your body, even when the INR is within the desired range.

## Our Warfarin Care Clinic is committed to assisting with your Warfarin control. At all times we will endeavour to:

- Provide you with education and information to assist in your Warfarin therapy
- Answer your questions regarding Warfarin therapy to the extent of our knowledge, and give you alternative contacts for questions that we cannot respond to
- Contact you regarding your dose in a timely and professional manner. For critically abnormal cases this will be within 12 - 24 hours, or for routine cases with minor changes this is usually within 48 hours
- Contact you or your emergency contact person with priority should your results be considered abnormal
- Give you a courtesy reminder should you be overdue for your blood test.

## In return we ask you to:

- Be patient with our staff as they endeavour to assist you and the large number of patients in our Warfarin Care Clinic. Verbal abuse or violence will not be tolerated
- Ensure the information you provide regarding your dose, medication and health status is correct and timely - this will assist us in controlling the stability of your Warfarin dosing

- Take the time to understand and follow the instructions given to you by our staff - these are designed to make the process as hassle free for you as possible
- Continue on your current dose if you have not heard from us with your blood test results. Under normal circumstances you should contact us within 48 hours if we have not contacted you, however, if you are new to our Warfarin monitoring program, have recently commenced Warfarin, have recently been in hospital, or have had recent medication changes, then you should contact us within 24 hours of having your blood test
- Ensure that the registration fees including the out-of-pocket charges for each of your first five INR blood tests are paid in a timely manner.

**Please note:** QML Pathology is not responsible for your Warfarin monitoring when you are in hospital. Prior to or once discharged, you will need to be reinstated on the Warfarin monitoring program by the hospital doctor or your GP. Short stays or minor procedures may be exempt from this process.

**Reminder:** This service is not Government funded. We require your full cooperation to make this service run efficiently and effectively. Those failing to cooperate may be removed from the service and your doctor notified.

## QML Pathology Warfarin Care Clinic

I \_\_\_\_\_ (full name) have read and understood the above Warfarin Care Clinic Charter and Important Warfarin Information, and hereby consent to my enrolment into the QML Pathology Warfarin Care Clinic. By enrolling in the service, I understand that I am required to pay the registration fees that are associated with this service, and I have read and understood the above Warfarin Care Clinic Charter.

Patient/Guardian Signature: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Date: \_\_\_\_\_

*If signed by the patient's guardian, please provide details of the guardian's relationship to the patient:*

**QML Pathology Collection Staff - Please place a lab number on the top of this form and send this signed form as an attachment with the INR request form.**